

# Landlords get better protection with **Zero Deposit.**<sup>TM</sup>

Guaranteed six weeks' security  
and you don't pay a penny.

Get started today at  
[www.zerodeposit.com](http://www.zerodeposit.com)



# How it works

## 01 Tenants purchase your Guarantee

Tenants pay for the Guarantee for your property, at no cost to you, which provides you with six weeks' deposit cover.

## 02 The tenancy ends

At the end of the tenancy, if there is no claim from you for damage or unpaid rent, the Guarantee simply expires.

## 03 Disputes and claims

Raising a claim is simple, with disputes sent to The Dispute Service (TDS) for expert evaluation and approved claims paid out within two working days (of receiving bank details).

### Ready to start?

Tell your agent you want to get started with Zero Deposit\* or visit [www.zerodeposit.com](http://www.zerodeposit.com)

## Your questions, answered

### What if a tenant challenges a claim?

We encourage settlement by negotiation, but if the tenant disagrees with your claim, we assign the case to TDS – our expert evaluation partner.

### My claim is successful; when will I be paid?

Whether agreed with the tenant or awarded by TDS, we'll pay you within two working days.

### What's covered by the Guarantee?

Any financial loss outlined in your tenancy agreement for which the tenant is liable.